

# SHERWOOD VETERINARY SERVICES LTD



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## **PRE-OP INSTRUCTIONS FOR CATS & DOGS**

- Your pet **MUST BE STARVED** before an operation so please withhold food after 8pm the night before, but there is no need to withdraw water and should be available at all times.
- Your cat **MUST** be kept indoors overnight prior to the operation so they do not have an opportunity to eat elsewhere and will not be missing in the morning.
- Ensure they have had the opportunity to go to the toilet **BEFORE** you arrive at the surgery.
- Your pre-operative appointment will be with a nurse or veterinary surgeon depending on the procedure who will go through the admissions procedure including the signing of an anaesthetic consent form. Please ensure you are reachable on the contact number you write on the form at all times of the day. Please bear in mind that outgoing calls from the surgery may be from a withheld number.
- We will ask you to contact the surgery between 1pm-3pm for a progress report and to arrange a discharge appointment if appropriate depending on the nature of the procedure.

### **Payment**

- We will gladly provide a detailed estimate by email in advance of the procedure on request.
- Payment for operations is expected at time of collection: please note nurses / reception staff have no authority to allow credit or deferred payments.
- Any concerns regarding payment **MUST** be addressed to the veterinary surgeon in charge of the case prior to admission or treatment.
- We are currently not accepting cash: payment by debit/credit cards only please.