

# SHERWOOD VETERINARY SERVICES LTD



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## **TERMS & CONDITIONS**

1. Clients not registered on our computer system will not be seen without a prior appointment.
2. New clients registering their details will be asked to provide a telephone number and proof of address if requested.
3. Clients may be advised that certain fees may be payable in advance and/or a deposit requested at the discretion of the Practice Manager.
4. Payment is required at the time of treatment or discharge of the animal.
5. *If any account remains outstanding, in the absence of prior written agreement to the contrary, payment of our charges is required on receipt of our invoice. Failure to make payment within 60 days of the due date will result in the balance being referred to a commercial debt collection agency without further notice and subjected to a surcharge of £35 if less than £100 or by 35% of the total outstanding if the debt is over £100. These charges are inclusive of VAT.*

Reviewed 18.09.2020